

LIFETIME WARRANTY

MANUFACTURING STANDARD

Halex Corporation warrants that Halex Plywood Underlayment panels will be manufactured to the following standard:

Species:	Baltic Birch (also known as Arctic Birch)
Size:	48 inches wide x 48 inches long, 48 inches wide x 60 inches long, 48 inches wide x 96 inches long, (all sizes \pm 1/32 inch per side)
Thickness:	.236 inches (6mm) \pm 1/32 inch or .335 inches (9mm) \pm 1/32 inch
Squareness:	All adjoining sides will be perpendicular to within 1/32 inch per side.
Construction:	5 plies or 7 plies, with no core overlaps, no core voids and no delaminated areas.
Glue:	Exterior grade phenolic glue (passes 2 hour boil test)
Wood Grade:	Face - no open knots or other defects, all knots over 1/4 inch in diameter will be plugged with a solid wood plug. No synthetic patch will be used. Sanded. Back - no open knots, all knots and defects greater than 3/4 inch in size will be plugged with a solid wood plug or synthetic patched and sanded.

If any Halex Plywood Underlayment panels should fail to meet the above standard, Halex will refund the full purchase price of the panels, or replace the panels, at the option of Halex, up until the time of installation. It is the responsibility of the installer/contractor to inspect each panel for visible defects and to advise Halex of any defect found before installation. The installation of any panels with visible defects, without first advising Halex, will be deemed acceptance of the condition of these panels by the installer/contractor.

WARRANTY COVERAGE

Halex Corporation warrants that Halex Plywood Underlayment, when installed and handled according to Halex's instructions:

- Will provide a suitable subsurface for the installation of most decorative flooring materials including sheet vinyl, vinyl tile, ceramic tile, carpet, laminates and wood floors.
- Will hold the decorative flooring firmly in place when it is installed according to the flooring manufacturer's installation products manufacturer's instructions.
- Will not split or crack when fastened.
- Will not delaminate, buckle or warp.
- Will not discolor or stain the decorative floor.

If any Halex Plywood Underlayment panels should fail to meet the above conditions within the lifetime of the original floor, Halex, at our option will:

- Replace the panels found to be defective, or
- Refund the full purchase price of the panels found to be defective, or
- Reimburse the reasonable cost (including reasonable installation cost, if any) of the decorative flooring and the installation directly damaged by the defective Halex Plywood Underlayment panels.

The liability of Halex Corporation for any claim is limited to the replacement cost of installation of the Halex Plywood Underlayment panels, adhesives, decorative flooring and labor affected by the failure of the panels. It is understood and accepted by all parties that the replacement or refund due under any warranty claim will be provided at the party's cost. It is understood and accepted by all parties that for the purpose of this warranty, the life of the installation is assumed to be the life of the original floor. This warranty only applies to the original floor installed over the underlayment. If a second floor is installed over the underlayment, or the underlayment is reused this warranty is immediately voided.

EXCLUSIONS AND LIMITATIONS

This Warranty does not cover:

- Poor workmanship by the installer.
- Misuse, abuse or damage to the panel after delivery by Halex to Halex's customer.
- Tears, ruptures in the decorative flooring or any defect in the decorative flooring.
- Faulty construction or faulty plumbing.
- Fire, floods, earthquakes, lightning, or other natural disasters.

When properly installed, Halex Plywood Underlayment panels will not contribute to the telegraphing of seams through the vinyl floors. Seam telegraphing of vinyl floors is not covered under this warranty unless the telegraphing is caused by a defect in the underlayment covered elsewhere in this warranty.

This warranty sets forth the only liability of Halex Corporation for Plywood Underlayment panels. Except as set forth within this warranty, Halex Corporation makes no other warranty, express or implied, including implied warranties of merchantability and fitness for a particular purpose. No distributor, dealer or Halex representative has the authority to change or modify this warranty. In no instance shall Halex Corporation be responsible for indirect, consequential or incidental damages with respect to the Halex Plywood Underlayment panels. This warranty applies and extends only to the original purchaser of the Halex Plywood Underlayment panels or to the original purchaser of the structure into which such Halex Plywood Underlayment panels were installed.

CLAIMS

Any claims under this Warranty are to be submitted under, and are subject to, the following conditions:

- The claim must be submitted in writing to Halex from the date of installation. The written notice of a claim must be made to:
Halex Corporation, 750 S. Reservoir Street, Pomona, CA 91766, tel. (909) 622-3537, fax (909) 622-3047.
- The claim must provide the date and location of purchase, the date and location of the installation, the nature of the problem, and the name, address and telephone number of the person making the warranty claim.
- The claim must be submitted by the original purchaser of the Halex Plywood Underlayment panels or the original owner of the building into which the Halex Plywood Underlayment panels were originally installed, Halex must be given the opportunity to physically inspect the floor for 30 days after receipt of written notice without any alteration, change, or repair being made to the floor.